

# **GREENSBORO DERMATOLOGY ASSOCIATES FINANCIAL POLICY**

## **PATIENTS WITH INSURANCE (In Network)**

You are responsible for: **Deductibles, Co-pays, Non-covered Services, Co-Insurance, and items considered not medically necessary by your insurance company.**

All Co-pays, Co-Insurance, and not medically necessary services are due at check-in. **Any unpaid balance should be satisfied within thirty 30 days** of notice from your insurance company. Any excess amount will be refunded to the patient within 30 business days if an insurance payment is made.

**We accept Cash, Check, Visa, MasterCard, Discover, and American Express for your convenience. Greensboro Dermatology also offers CareCredit as an alternative method of payment.**

Referrals required by an insurance company are ultimately the responsibility of the patient. Patients must call their primary care physician for a referral before their appointment. Patients without referrals must sign a waiver accepting responsibility for paying their balance in full at the time of service.

**PATIENTS WITH INSURANCE (Out of Network)** - We will file your insurance as a courtesy. All charges are due at the time of service. Any excess amount will be refunded to the patient within 30 business days if an insurance payment is made.

**PATIENTS WITHOUT INSURANCE (Self-Pay)** - All charges are due at the time of service.

**MEDICARE PATIENTS ONLY** - Our office will submit your **Medicare charges** and secondary insurance to the designated carrier. You are responsible for **Deductibles, Co-Pays, and any Non-Covered services balances should be satisfied within 30 days.**

**COSMETIC PROCEDURES/PRODUCT PURCHASES** - All charges are due at the time of service. No returns on products after **30 days** from purchase. **No returns on prescription products.**

**NO-SHOW POLICY** - Appointments canceled with less than 24-hour notice or failure to keep your appointment will be charged as follows: Established, New and Esthetic patients will be charged a \$50 no-show fee. Canceling appointments with 24-hour prior notice will help GDA work in other patients.